

garden products exclusively
brought to you by:



Terms & Conditions of Sale

1. It is the sole responsibility of the Customer to determine that the goods or services ordered are suitable for the purposes of intended use.
2. All quotations remain valid for 30 days, from the date of the quotation or until the date of issue of a new Price List, whichever comes first.
3. Orders shall be binding on Mango Moon Trading if made in writing and accepted by us in writing, i.e. by submission of invoice.
4. Mango Moon Trading shall be entitled in its sole discretion to split the delivery/ performance of the goods or services ordered in the quantities and on the dates it decides.
5. Mango Moon Trading shall be entitled to invoice each delivery/ performance actually made separately.
6. Any delivery note or waybill signed by the Customer or a third party engaged to transport the goods and held by Mango Moon Trading, shall be prima facie, proof that the delivery was made to the Customer.
7. Delivery and performance times quoted are merely estimates and are not binding on Mango Moon Trading.
8. Unless the Customer's order specifically states date on or before which delivery is required, orders will be accepted for delivery as and when goods can be made available by Mango Moon Trading. Back orders will be fulfilled unless otherwise stated.
9. Mango Moon aims to adhere to the following time frame for Gauteng: 2 - 7 working days. Delivered by Courier.
10. Unless otherwise agreed by Mango Moon Trading before hand, in writing, payment for goods ordered shall become due and payable:
 - a) for the first 3 months by C.O.D.
 - b) thereafter 30 days from date of statement on which the purchase first appeared, once credit has been approved.
 - c) Should these terms be exceeded, interest at the current Bank rate plus 2% may be levied on all overdue accounts.
11. Mango Moon Trading shall be entitled to withdraw Credit facilities at any time within its sole discretion.
12. Mango Moon Trading shall be under no obligation to supply for as long as the Customer is in arrears with any payments owing.
13. All discounts shall be forfeited if payment in full, is not made on the due date .
14. All goods supplied by Mango Moon Trading remain the property of Mango Moon Trading, until such goods have been fully paid for whether such goods are attached to other property or not.
15. Mango Moon Trading does not accept returns except when the products are broken or damaged or where the error in delivery thereof, lies with Mango Moon Trading.
16. Should the Customer realise that they have incorrectly ordered the stock, a 10% handling fee will be charged and they will be made liable for any stock that needs to be sent back via courier. It is expected that the Customer will then be required to order products to the same value.
17. The Customer is expected to inspect and check goods on delivery, to verify specification and quantity is as originally ordered, to establish if goods received are correct.
18. If goods received are not accurate, Mango Moon Trading must be advised within 24 hours of receipt.
19. Returns will only be accepted within 7 days of receipt of goods. The Customer will be liable for any cost involved in sending them back via courier.